

Use the Patient Portal anytime to:

- ✓ Exchange secure messages with your Provider, Healthcare Team, and Dental Team
- ✓ Request medication renewals
- ✓ Request appointments
- ✓ View patient education materials
- ✓ View lab results
- ✓ View or print your current medications
- ✓ Request and access your personal health record
- ✓ Pay your bills online
- ✓ Cancel Appointments (24 Hours in advance)

Get your enrollment invite and take control of your medical information TODAY!

Registration is **FREE** Join today!

The Patient Portal is a secure and easy-to-use, internet-based interface that simplifies communication with your Health Care Team

For assistance please contact the Patient Portal Coordinator:

(808) 930-0403

All communication with Behavioral Health providers is through an appointment or over the telephone, not through the portal.



Patient Portal

Your health at your fingertips

We are here to provide the best care possible to our patients.

Get your invitation today!



Bay Clinic, Inc.

Network of Family Health Centers

Hilo | Kea'au | Pāhoa | Ka'ū

You can view your records, download it to your personal computer, and send it to a third party.



Patient Portal Facts:

Patients can either receive an email invite from Bay Clinic OR if they do not have an email we can print them an enrollment letter.

Parents can add all of their children under one account. Parents can view/read/write for their child and communicate on their behalf.

Adult Care Managers can have their parents added as dependents (or vice versa) so they can help with their medical correspondence.

**Getting started is
AS EASY AS
1, 2, 3...**

- 1) Get your enrollment invitation
- 2) Create your login credentials
- 3) Request Health Record Online

Then enjoy your 24/7 online health access!

Accessing the Patient Portal

You can access the Patient Portal from the comfort of your home or office, from any computer or mobile device with an internet connection.

Find out just how easy it can be to communicate with your health care team, request appointments, take control of your medical information, and more.

Ask for your enrollment invitation to get started **today!**

Computer: <http://bayclinic.org/resources/patient-portal>
Mobile: <https://nextmd.com/m>

To make an appointment please call our Call Center at **333-3600**

Hilo Family Health Center
1178 Kino'ole Street
Hilo, Hawai'i 96720

Hilo Family Dental Center
1257 Kilauea Avenue, Suite 204
Hilo, Hawai'i 96720

Pahoa Family Health Center
15-2866 Pahoa Village Road
Bldg. C
Pahoa, Hawai'i 96778

**Ka'u Family Health and
Dental Center**
95-5583 Mamalahoa Highway
Na'alehu, Hawai'i 96772

Hilo Women's Health Center
73 Pu'uohonu Place, Suite 204
Hilo, Hawai'i 96720

**Kea'au Family Health and
Dental Center**
16-192 Pili Mua Street
Kea'au, Hawai'i 96749

**Pahoa Women & Children's
Health Center**
15-2866 Pahoa Village Road
Bldg. F, Ste. A
Pahoa, Hawai'i 96778

Mobile Health Unit
Various Locations



Download the NextGen Patient Portal app



If you have any questions please contact Bay Clinic, Inc. Patient Portal Coordinator at **(808) 930-0403**