How do we determine family size?

All members of a family, related or unrelated, that are living together and pooling financial resources, if the arrangements are considered permanent and support greater than room and board is provided.

What is family income?

Gross income for all members of the household is combined:

- Wages, salaries, and tips before any deductions
- Net receipts from self-employment
- Unemployment compensation
- Regular payments from Social Security/ Railroad Retirement
- Government assistance
- Veteran’s payments
- Alimony, child support, military family allotments
- Private pensions, government employee pensions, regular insurance or annuity payments
- College or university scholarships, grants, fellowships, assistantships (not student loans)
- Dividends, net rental income, net royalties, income received from estates or trusts
- Gambling or lottery winnings

Call 808-333-3600 for more information or to make an appointment at any one of our health centers.

Need Help Paying For Your Visit?

Sliding Fee Discount Program

Bay Clinic provides comprehensive and high quality primary care, behavioral health, and dental services to patients regardless of their ability to pay. At Bay Clinic you will NOT be turned away even if you don’t have health insurance.

www.bayclinic.org
What do I need to know about the program?

- The program sets a discount on what you pay based on the size of your family and how much money your family makes a year.
- You can apply for a discount even if you have insurance. The slide can be applied to co-payments, deductibles, and non-covered services.
- Primary care / behavioral health, family planning, and dental have their own fees and discounts.

How does the program work?

The program is designed to allow people to receive healthcare services based on their ability to pay. Therefore, people making less money will pay less than people making more money.

What will I pay if I qualify for the program?

How much you might pay will depend on your insurance, your family size, and your family income.

How do I apply for the program?

You may apply anytime at one of our clinics. You will need to reapply every year to update your information.

What are my payment expectations?

You are expected to pay at the time of your service.

If you are not able to pay at the time of your service, you may set up a payment plan.

Payment in advance is required for dental services.

Bay Clinic accepts cash, checks, and credit cards.

You may make a payment at any one of our locations, by mail, or through our patient portal.

Who do I speak with if I have questions?

If you have questions, please speak with a Patient Service Representative at any one of our locations.

What papers will I need to show my income?

Proof of all income received in your household is required to process your application.

- One month of most recent paystubs
- Bank statement showing self-employed income
- Documentation of government assistance:
  - Unemployment compensation
  - Social Security or SSI
  - TANF / SNAP assistance
- Disability determination with benefits amount
- Documentation of child support / alimony
- Financial award letter showing grants, scholarships, fellowships, or assistantships
- Current 1040 Tax Return
- Letter explaining work trade agreements that includes value of trade
- Other documentation of income
- If you are unable to provide proof of income, you may sign a Self-Declaration of Household Income